

Dedicated Delivery & Shipping

Shipment Methods:

- Orders are shipped FOB HMI Glass (Louisville, KY or Boston, MA) using:
- Flatbed trailer: for larger shipments or oversized glass
- 53' trailer: for smaller crates under 84" in length
- LTL (Less Than Truckload): for smaller shipments or partial orders
- Local route truck: for small releases up to 2,000 pounds

On-Site Requirements:

- Forklift with minimum 5,000 lb capacity and 72" forks required for unloading

Delivery Notifications:

- Freight carrier will contact you prior to departure
- Courtesy call ~24 hours before delivery to confirm date and estimated arrival

Unloading:

- Standard two-hour window provided for unloading
- Inspect material before and during unloading for any damages, document with photos/noting paperwork



Enclosed Trailer



Flat Bed Trailer

Delivery Readiness Checklist

To help ensure a smooth and efficient delivery, please confirm the following prior to arrival:

- Delivery address and site access are clear and accurate
- A forklift with minimum 5,000 lb capacity and 72" forks is available
- Adequate space is available for trailer access and unloading
- Trained personnel are scheduled and ready to unload upon arrival
- Site conditions allow for safe unloading (clear ground, no obstructions)

Being prepared helps avoid delays and ensures your material can be unloaded safely and efficiently.

LTL (Less Than Truckload) - Small Deliveries

Shipment Methods:

- Small crates ship via FedEx Freight in a 53' van
- Shipments are unloaded and reloaded at multiple terminals before arriving at the delivery address

Transit Time:

- Typically 3–5 business days, depending on location

Cost & Risk:

- Less expensive than shipping partials
- Slightly higher risk of damage during transit
- HMI crates and packages shipments to ensure safe delivery

Rates:

- Based on origin & destination zip codes, as well as weight and dimensions of the shipment

Delivery Requirements:

- BLTL trucks include lift-gate delivery if the jobsite lacks offloading capabilities
- Driver will lower the crate(s) to the ground, but you are responsible for moving it on-site
- On-site moving requires a pallet jack and forklift with 5,000 lb capacity and 48" or 72" forks
- Fork length and other requirements are confirmed at the time of shipping



Packing Methods

Hardware Pallets/Skids:

- Up to 144L x 36W x 36H



Glass Crates:

- Up to 85L x 36W x 41H
- Up to 2,000 lbs. per crate

